Now more than ever, Commercial Bank & Trust's highest priority is the ongoing safety of our employees & customers within the communities we serve. As we continue to monitor and respond to the evolving COVID-19 coronavirus outbreak situation, developments may require temporary changes to our usual practices and branch availability which will be communicated to you whenever necessary. In the meantime, we encourage our customers to utilize our online/mobile tools and technologies to make banking more convenient during this challenging period.

As a reminder, here are the services you can access 24 hours a day/7 days a week:

- Online Banking secure account access, check balances, transactions, check images and more.
- Online Bill Pay pay your bills online, anytime.
- Mobile Banking instant smartphone account access: check balances, transfer funds, and more.
- Funds Transfer move funds between accounts or use Payzur (P2P) to send funds to others.

## Also available for your convenience:

- ATMs easy access to cash, balances, make deposits.
- Drive-up services at most branch locations perform routine transactions from the comfort of your vehicle.
- Touchtone Teller get basic account information via telephone.
- Night deposit drop at all locations securely drop off deposits after business hours.

## A Reminder About Fraudulent Activity:

Please remain vigilant and keep your information safe, as fraudsters may take advantage of the current environment to prey on concerned people. Remember: never give personal information over the phone or email. If it's needed for something you were expecting, simply ask to call the person back at an official phone number you can verify. If the company is legitimate, they will completely understand. This is safety protocol in banking.

Phone calls or emails soliciting personal information are often pushy and create a sense of urgency. Commercial Bank & Trust will never send you an email asking for personal or account information (including PIN numbers or online banking passwords). We also will never send you an email asking you to download a file or software. If you are ever unsure or have any questions, contact your local branch during business hours.

Commercial Bank & Trust will continue monitoring the situation, relying on our trusted resources, including the CDC, banking regulators, and the Pennsylvania Department of Health – and will base our business decisions on their recommendations and directives. Ultimately, we want to reassure our customers, employees and community members that we will continue to provide the financial services that you've come to know and trust while adjusting to the impact of the coronavirus.